



Huub Schoolderman

“I want websites to be more error tolerant, especially at button areas and links.”

Bio

Huub Schoolderman is 83 years old and he lives in Tilburg. His wife died five years ago. He has two children and one grandchild. He has worked as a headmaster of a primary school. A year ago, he has been diagnosed with Parkinson’s disease. Due to his illness he is restricted in his ability to conduct day to day activities.

Digital access

Digital knowledge	Average
Devices	Telephone, laptop
Tools	Keyboard navigation, special mouse, word prediction software, dictation software
Irritations	Huub gets frustrated with small and moving links, changing content, time based forms, etc. He wants websites to be more error tolerant. Because he cannot use his computer mouse accurately, button click areas are often too small for him.

Top tips

- Ensure that websites can be navigated using only a keyboard.
- Make websites error tolerant and without small or moving links.
- Provide alternative routes for complicated website features.
- Enlarge clickable areas so no mistakes can be made.