



Sabrina ter Steege

“I don’t visit websites with rapid changes in content, pop-ups and lots of distractions.”

Bio

Sabrina ter Steege is 16 years old and she lives with her parents in Emmen. She attends vocational education on health. Sabrina loves horses and she likes helping others. She wants to become a helper in a kindergarten. Due to complications at birth, Sabrina has difficulties to read and understand content. Often she needs help. She also has difficulties with eye-hand coordination.

Digital access

Digital knowledge	Beginner
Devices	Telephone, laptop, desktop
Tools	Dictation software, keyboard navigation
Irritations	Sabrina gets frustrated when content is unclear. She does not visit websites with rapid changes in content, pop-ups, lots of distractions, no structure or minimal use of spacing.

Top tips

- No rapid changes to content or surprises such as pop-up windows.
- Information should be clear and easy to understand.
- Forms and content should be broken down into logical and easy to understand small step by step.
- Use clear whitespace and break down big text blocks into smaller ones.