



## Maria Beuving

“Content is often hard to understand and therefore I don’t like to use a computer.”

### Bio

Maria Beuving is 72 years old and lives with her husband in Utrecht. She has three children and two grandchildren. She used to work as a nurse in a hospital and is still working a little as volunteer at an activity centre for elderly people. In the past, she loved reading books, but as she became older, her eyesight and hearing deteriorated, so she doesn’t read anymore.

### Digital access

Digital knowledge	Starter
Devices	Telephone, desktop
Tools	Zoom text, change contrast on the computer, captioning for audio and video, transcript
Irritations	Maria gets frustrated when content is not provided with captions and transcripts. Content is often hard to understand and therefore she doesn't like using a computer.

### Top tips

- Use clear and consistent navigation, headers and layout.
- Provide clear and descriptive icons with associated text.
- Have a linear layout/scalable/responsive, so text can be easily zoomed out.
- Use clear contrast for colour.
- Ensuring all functions are available via the keyboard.